

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June 2018
In C. G. No: 362/ 2016-17/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. M. Raghava Reddy,
4-26,
Nalivendula,
Jammalamadugu,
Kadapa - Dist

Complainant

AND

1. Junior Accounts Officer/O/Jammalamadugu
2. Assistant Engineer/O/Jammalamadugu
3. Assistant Divisional Engineer/O/Proddatur

Respondents

ORDER

1. The case of the Complainant is that electricity service connection was released to his premises about 25 years back. The old meter was replaced in the year 2016 with a new one and he also paid electricity service charges on new meter also. But in the month of September'16 a notice was issued stating that he is liable to pay amount on the old meter for 5189 units. The demand of Rs.35,020/- on the old meter reading is the result of negligent act of respondents. Hence illegal demand may be withdrawn.
2. The Respondent No. 1 filed written statement stating that meter was changed on 11/2015 and final reading in the old meter is 18632, whereas the reading as per account copy is 5898. The difference of consumption between them is 12734 units. AE/LT Meters/Kadapa submitted a final report to JAO/S-ERO/Jammalamadugu. Basing on the final report and difference of consumption a bill was raised and added to the CC charges. RespondentNo.1 further stated that AE/LT meters gave his report dated: 25.06.2016.
3. A personal hearing was conducted at Kadapa on 22.05.2018. M. Rama Chandra Reddy son of the Complainant and respondents were present. Both of them reiterated the same facts that were mentioned in their pleadings.

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DISPATCHED
DATE

28/8/18

OK

4. The point for determination is whether the issuance of bill for the difference of reading in the old meter is erroneous and liable to be set aside?

Respondents did not mention the reasons for replacement of old meter in November'2015 in their written statement. Respondents also did not file meter change slip containing the particulars of the removed meter especially the meter reading. It is not the case of the respondents that complainant is a defaulter. According to the complainant and account statement complainant was paying CC charges regularly. Basing on the report of AE/ LT Meters raising a bill after 10 months is illegal. Respondent also did not show under what provision they are competent to raise the bill on the basis of the alleged difference of meter reading between the old meter and account copy. Issuing of bill basing on the report of AE/LT Meters is erroneous and liable to be set aside.

5. In the result, the respondents are directed to withdraw the bill raised basing on the difference of meter reading between the old meter and account copy and submit compliance report within 15 days from the date of receipt of this order.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, and Flat No: 401,4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 26th day of June 2018.

Sd/-	Sd/-	Sd/-	Sd/
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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